APPROVED PROVIDER EDUCATION PROGRAM

Membership Policy

I. All Approved Provider applicants must have an active SMRP membership in good standing, whether individual or executive, to be eligible for the program.
   a. Probationary Period
      i. SMRPCO strictly prohibits recommendation of any person, preparation course or product in connection with any certification program. In addition, SMRP prohibits any person, preparation course, or product from stating that participation in a course, product, or training will lead to success on the certification exam. Any Approved Provider applicant who violates this policy or who has failed to meet the SMRPCO Statement of Policy with Respect to Training Courses, Publications or Other Offerings Related to Certification in the M & R Profession (included below) shall forfeit all Approved Provider fees and shall be placed on a six-month probationary period, whereby they are not allowed to participate in the Approved Provider Education Program until the probationary period has lapsed. Once the probationary period has expired, the applicant may reapply for the Approved Provider Education Program. Re-approval is not guaranteed. Any entity or individual that continues to violate SMRPCO policy shall have proctor privileges revoked.
   1. Statement of Policy with Respect to Training Courses, Publications or Other Offerings Related to Certification in the M & R Profession
      a. SMRPCO will not offer any training to assist persons in preparing for the certification examinations. A foundational belief in developing this examination is that professionals in the maintenance and reliability industry receive their experience and training from a variety of sources, both on the job and from outside training. Therefore, no experience or educational requirements are set for the exam.
      ii. The examinations are designed to test both knowledge and experience. In general, knowledge is not something that was recently learned. It is gained through experience and training that has been applied, tested and analyzed.
      iii. Further, the Maintenance and Reliability Body of Knowledge, upon which the exam is based, is very broad. SMRPCO strongly advises that a course of one or two weeks or even months will not adequately prepare candidates to successfully complete a certification examination.
      iv. As such, SMRPCO will not develop any training courses to assist persons in successfully completing certification exams, and SMRPCO will not assist any training program developer with development of training materials. SMRPCO’s functions are:
1. Development and administration of examinations that reflect, to the degree possible, the current Maintenance and Reliability Body of Knowledge, and
2. Administration and conveyance of results and credentials associated with certification examinations and subsequent re-certification requirements.
3. SMRPCO has developed and keeps current a list of publications on maintenance and reliability subjects. The list is available for download from the SMRP web site. See the SMRP Certification Page of the web site for information. The web site also leads users to links which aid those interested in purchasing maintenance and reliability references to vendors that sell them. Inclusion, mention or listing of a reference on the web site does not imply an endorsement of the reference or the vendors in any certification program.

v. Approved Providers may partner with third party entities to promote their courses; however, if the third party entity promotes the courses in a way that violates SMRPCO’s policy, the Approved Provider shall be held responsible and the remedy will be as stated in section 1.a.i. As such, Approved Providers should exercise caution when establishing partnerships.

b. Withdrawal of Approved Provider Status
   i. Failure to meet the requirements of the Approved Provider Education Program or the SMRPCO Training Course Policy will result in immediate withdrawal of Approved Provider status and proctor privileges. Companies or organizations removed from the program shall be placed on a six-month probationary period. Once the probationary period has expired, the applicant may reapply for the Approved Provider Education Program. Reapproval is not guaranteed. (See Probationary Period Policy for more details)

c. Declined Applications
   i. Declined applications will be eligible for a refund equal to the amount of the submitted licensing and program tier fees minus a $50 application processing fee.

d. Auditing
   i. SMRP reserves the right to audit Approved Provider companies and organizations no more than once per year.